

Help for Medicare Beneficiaries

My office may be able to help you with questions you have about Medicare, including which benefits you are eligible for, an explanation of your benefits forms and where to file your claims forms. If you experience difficulty and are unable to get your problem resolved through Medicare, my office may be able to assist you.

As always, you can call my office if you have any questions or need to discuss your concerns with a member of my staff. To open a case on your behalf, I need you to print, fill out and sign a privacy release form by clicking [here](#). Due to the Privacy Act of 1974, my office cannot make inquiries on your behalf without this written consent. Completed forms may be mailed or faxed to:

Aliquippa District Office

c/o Casework

2110 McLean Street

Aliquippa, PA 15001

(fax) 724-378-6171

Natrona Heights District Office

c/o Casework

2124 Freeport Road

Natrona Heights, PA 15065

(fax) 724-226-1308

Additionally, below are some links that may be helpful to

you:

- Frequently Asked Questions
- Medicare Beneficiary Information
- Medicare Plan Choices
- Prescription Drug Assistance Programs
- Medicare Physicians in Your Area
- First Gov
- Questions & Answers for Medicare Prescription Drug Open Enrollment
- Prescription Drug Coverage: Basic Information
- Find & Compare Plans that Cover Drugs
- Find & Compare Original Medicare with Medicare Health Plans and Medigap Policies

Frequently
Asked Questions About Medicare

I misplaced my Medicare card. How can I obtain a replacement Medicare card?

You may contact your local Social Security Administration office or call the National Hotline at 1-800-772-1213.

How do I appeal a
claims decision that I am not satisfied with?

After a decision has been made, you will receive a Medicare Summary notice explaining whether your claim was approved or denied. If your claim has been denied, all appeal rights will be explained within the notice. Simply follow the directions contained within the notice or contact my office for assistance.

How do I report an instance of fraud?

If you believe Medicare has been billed for services you did not receive or Medicare has been over billed, contact your provider first to make sure a mistake has not been made. If your provider is unable to provide an explanation, contact Medicare's fraud hotline at 1-800-447-8477 or contact my office for assistance.

How do I determine if a particular nursing home is appropriate for my loved one?

Medicare and the Centers for Medicare and Medicaid Services (CMS) provide a service called Nursing Home Compare. Nursing homes are rated by Medicare and CMS by the quality of care they provide. Medicare offers online information about nursing homes at its website . If you do not have internet access, contact Medicare at 1-800-MEDICARE or my office to obtain additional information.

Does Medicare pay for prescription drugs?

Medicare currently does not cover prescription drugs. However, Medicare does maintain information on drug manufacturers' discount programs on its website . These programs may allow you to obtain your prescriptions at a reduced rate or even free of charge. Please contact my office to request information on these programs.

[Learn More About Medicare Coverage Options](#)

Choose a plan that meets your needs:

Original Medicare Plan

This fee-for-service plan covers many health care services. You can go to any doctor or supplier that is enrolled and accepts both Medicare and new Medicare patients, or to any hospital or other facility.

[Click here to learn more](#)

Medicare Health Plans (HMOs and PPOs)

These plans are approved by Medicare and run by private companies. When you join one of these plans, you are still enrolled in Medicare. Some of these plans require referrals to see specialists. They provide all of your Part A (hospital) and Part B (medical) coverage. They generally offer extra benefits, and many include prescription drug coverage. These plans often have networks, which means you may have to see doctors who belong to the plan or go to certain hospitals to receive covered services. In many cases, your costs for services can be lower than in the Original Medicare Plan, but it is important to check with the plan because the costs for services will vary. [Click here to learn more](#)

Medicare Prescription Drug Plans

These plans add prescription drug coverage to the Original Medicare Plan, some Medicare Cost Plans, some Medicare Private Fee-for-Service Plans, and Medicare Medical Savings Account Plans. [Click here to learn more](#)

Medigap (Medicare Supplement Insurance) Policies

These policies help pay some of the health care costs that the Original Medicare Plan does not cover. If you are in the Original Medicare Plan, you could get a Medigap policy to help cover the extra health care costs. [Click here to learn more](#)

Privacy Authorization Form

