

Altmire Statement on InfoCision Expansion in New Castle

(New Castle, PA) - U.S. Rep. Jason Altmire (PA-4) issued the following statement regarding today's announcement that InfoCision will expand its operations in New Castle:

"I am delighted that InfoCision has chosen the former Troutman Building in downtown New Castle as its permanent site and to expand its operations to create 140 new jobs in Lawrence County. This sends a strong signal that the revitalization of downtown New Castle is well underway. I commend InfoCision and our local community leaders for their cooperation and commitment to keeping and creating good-paying jobs in downtown New Castle.

"I applaud InfoCision for its commitment to keep teleservices jobs, like those in Lawrence County, in the United States. This is one of the fastest growing industries in our region with over 20,000 call center workers in southwestern Pennsylvania alone. However, these jobs are increasingly threatened by the practice of outsourcing call center jobs overseas. In Washington, I will continue to fight for western Pennsylvania's working families and to keep American jobs, like the ones at InfoCision New Castle, here at home."

On March 29, Rep. Altmire introduced the Call Center Consumer's Right to Know Act of 2007 (H.R. 1776). H.R. 1776 will require a 'country of origin' disclosure on customer service and sales calls by requiring call center employees to indicate their physical location when making calls to or receiving calls from consumers. H.R. 1776 would require companies to annually certify to the Federal Trade Commission that their employees have properly disclosed their location at the beginning of every call. It would subject companies to civil penalties if their employees do not truthfully disclose their location to customers.